

# ILLINOIS MASTER PLUMBER

ILLINOIS ASSOCIATION OF PLUMBING•HEATING•COOLING•CONTRACTORS

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**Brian Wilk**  
*Elected*

**Illinois PHCC President**

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# PRESIDENT'S THOUGHTS

by Brian Wilk  
Illinois PHCC President

My name is Brian Wilk and I am your newly elected and installed Illinois PHCC President. I would like to thank PHCC National Zone 3 Director Laura Ciriello Benedict for installing me, and the other officers and directors for the coming year.

I appreciate this opportunity to serve the Illinois PHCC in this capacity, and I look forward to

meeting many of you in the coming months at industry events.

My business is Bishop Plumbing & Heating located in Mount Prospect, Illinois. In a future article I provide some background on my company and myself. Until then, I hope you have a safe and enjoyable summer.

Brian  


## Illinois PHCC Officers & Directors Installed

Brian Wilk of Bishop Plumbing & Heating in Mount Prospect, Illinois was elected President of the Illinois PHCC and installed on June 16<sup>th</sup> at the Par-a-Dice Hotel in East Peoria. Other Illinois PHCC officers for the coming year are: Vice President, Mike Ehret, Ehret Inc., Belleville; Treasurer, John Baethke, John Baethke & Son Plumbing, Chicago; Secretary, Terry McCarthy, Terry Plumbing, Countryside; and President Emeritus Brian Rich, G.A. Rich & Sons, Inc., Deer Creek.

Directors serving for the coming year are: Tammy Rich Stimson, Bloomington/Normal PHCC; Mark Ehret, Great Southwestern Association; Terry McCarthy, John Baethke and Kevin Kuhn, PCA of Greater Chicago; Dan Heise, Midwest IL Mechanical Contractors; John Matthews, PHCC of Central Illinois; Brian Rich, Past Presidents; and Brian Yelton, Associate Members.

We would to thank our PHCC National Zone 3 Director Laura Ciriello Benedict for traveling from Indiana to conduct the installation.

Milwaukee Tool generously sponsored the installation dinner and we thank them for their continued support.



*Front row L-R: Installing Officer Laura Ciriello Benedict, PHCC National Zone 3 Director; Brian Wilk, John Baethke, Mike Ehret, Brian Rich, Terry McCarthy, and Tammy Rich Stimson.*



*Newly installed Illinois PHCC President Brian Wilk (left) presents Brian Rich with his past president's plaque and pin, and a bound volume of the Illinois Master Plumber magazines from his term in office.*



# CALENDAR OF EVENTS

SEPTEMBER 9, 2022

Illinois PHCC Online CEU Class

SEPTEMBER 14-16, 2022

CCA of PHCC Fall Meeting  
Austin, Texas

OCTOBER 5-7, 2022

PHCC Connect '22  
Charlotte, NC

OCTOBER 14, 2022

Illinois PHCC Online CEU Class

NOVEMBER 12, 2022

Illinois PHCC Online CEU Class

----- 2023 -----

MARCH 17, 2023

Illinois PHCC EXPO  
Drury Lane Conference Center  
Oakbrook Terrace, IL

MARCH 29-31, 2023

QSC of PHCC Power Meeting  
Lexington, KY



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# WHAT'S WRONG WITH THIS PICTURE?

Was there a violation of the Illinois Plumbing Code on last month's cover photo?

Yes, and there was more than one. This appears to be one of those "use whatever happens to be handy" installations, rather than using the proper materials.

Section 890.800 a) states "Emergency showers and eye wash stations within a building shall be provided with potable water and a trapped and vented receptor and shall comply with ANSI Z358.1. The station is trapped, but some of the materials used in the drain line are not approved. The same holds true for some of the materials in the water supply



line. Appendix A, Table A provides the materials that are allowed for the water distribution pipe, and the building drainage and vent pipe.

The first thing you may have noticed is the size of the supply line. Appendix A, Table D Minimum Water Distribution Pipe Size lists the pipe size for various types of fixtures. Note the footnotes in this table.

Installers should refer to and comply with the requirements of ANSI Z358.1 and the manufacturer's instructions.



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# 2022/23 ILLINOIS PHCC CEU SCHEDULE

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The Illinois PHCC has announced its schedule for online and in-person classes for the 2023 renewal year. These classes offer a minimum of 3 different speakers and topics in each class. The topics include, but are not limited to, Emergency Showers & Eye Wash Stations, Diagnosing Today's Water Heaters, Excavation Safety, Cast Iron DWV Systems, Proper Methods for Installing Copper, Tool Safety, the plumbing portions of the Illinois Energy Conservation Code, Water Quality & Waterborne Pathogens, Regulatory Updates, and more.

**All Illinois PHCC classes will provide State hours for Certified Inspectors and Licensed Plumbers.**

Below is our current schedule of continuing education classes for Illinois licensed plumbers. **Please visit our website at [www.ilphcc.com](http://www.ilphcc.com) for the latest information and to register for a class.** Registration links will be live at least 6 weeks prior to the class date.

## 2022-2023 Continuing Education Dates

**Friday, September 9, 2022** – 12:00 pm – 4:00 pm  
(Online)

**Friday, October 14, 2022** – 12:00 pm – 4:00 pm  
(Online)

**Saturday, November 12, 2022** – 8:00 am – 12:00 pm  
(Online)

**Saturday, January 14, 2023** – 8:00 am – 12:00 pm  
(Online)

**Friday, February 17, 2023** – 12:00 pm – 4:00 pm  
(Online)

**Friday, March 17, 2023** – 9:00 am – 1:00 pm –  
**Drury Lane Conference Center,  
Oakbrook Terrace, IL**

**Friday, April 21, 2023** – 12:00 pm – 4:00 pm  
(Online)



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IMSCA-PAC is selling raffle tickets to win your choice of a great prize package! This raffle is for sports, travel, and outdoor enthusiasts!

- >> **Four tickets to watch the Chicago Bears** vs. Washington Commanders on October 14, 2022 at 7:20 p.m. This prize also includes parking passes (Value: \$1,100.00). Donated by Tom Morton, LLD Electric. 
- >> **Four tickets to watch the Chicago Blackhawks** play at the United Center (Date TBA). These are 200 Club Level seats at the United Center with parking passes (Value: \$750.00). Donated by Jim McGlynn, McWilliams Electric Company. 
- >> **\$1,000 Travel Package** (\$500 American Airlines and \$500 Hotels.com gift cards). Donated by the Bloomington/Normal PHCC.
- >> **\$750 Bass Pro gift card**  
Donated by the Underground Contractors Association of Illinois. 
- >> **\$500 Amazon gift card**  
Donated by the Illinois PHCC. 
- >> **\$500 Best Buy gift card**  
Donated by PCA of Greater Chicago. 
- >> **\$500 Cabela's gift card**  
Donated by the Electrical Contractors Association of Chicago. 
- >> **\$500 Top Golf gift card**  
Donated by SMACNA Greater Chicago. 
- >> **\$500 Cooper's Hawk gift card**  
Donated by the Associated Steel Erectors and Bold New Strategies, LLC. 



**\$50 PER TICKET**  
Multiple tickets can be purchased!

.....

**9 winners**  
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**The winning tickets will be drawn on September 16, 2022** You do not need to be present to win. Please make check payable to IMSCA-PAC and return, along with this form to: IMSCA, 201 E. Adams St., Suite 1A, Springfield, IL 62701. Under State Law, IMSCA-PAC can accept both corporate and personal checks. **Your support is appreciated.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Company: \_\_\_\_\_ Phone: \_\_\_\_\_



# PHCC National Membership Benefits

## Here's what you need to know.

Whether you hold membership through our Federation model (local, state and national) or if you are a direct member of PHCC–National, we offer everything you need to strengthen your business and educate your employees. PHCC has 39 state chapters\* and 127 local chapters throughout the United States. *Engagement opportunities are here for you — just plug in!*



### ADVOCACY

- Federal legislative and regulatory representation
- State and local legislative and regulatory assistance
- State legislative and regulatory online tracking tool
- Representation on code bodies and industry coalitions
- Reinforcement of industry standards that protect public health and safety
- Annual legislative conference
- Alerts on laws, regulations and code changes
- Grassroots network
- PAC activities



### WORKFORCE & PROFESSIONAL DEVELOPMENT TRAINING

- Free monthly webinars for members
- PHCCCONNECT annual conference and tradeshow offering tailored P-H-C education
- Face-to-face learning opportunities
- PHCC career center and job board
- Career and job fair materials



### BROUGHT TO YOU BY THE PHCC EDUCATIONAL FOUNDATION

- Plumbing and HVACR apprentice training
- Plumbing and HVACR Workforce Readiness course
- Plumbing Pre-Apprentice course
- Fast Track to Service Plumbing course
- Foremen workshop
- Assessment tests
- Essentials of Project Management class
- Plumbing and HVAC apprentice contest
- Scholarships



### BEST PRACTICES, COMMUNICATION & NETWORKING

- PHCCCONNECT annual conference and tradeshow
- Safety and risk management tools
- Access to subject matter experts
- PHCC water supply calculator app
- Monthly electronic newsletters
- Award winning magazine *Solutions*
- PHCC contractor online directory
- PHCC Online Buyer's Guide
- Online member communities
- State and local chapter events, education, publications and engagement



### SAVINGS & DISCOUNTS

- PHCC industry partnerships with manufacturers and product providers to the P-H-C trade
- PHCC Labor Unit Database subscription
- Members-only discounts on programs, events and services



### BUSINESS INTELLIGENCE

- Regular PHCC members-only business intelligence reports and insights, forward-facing statistics
- Monthly *Insta-Intel* report
- Quarterly *Competitive Edge* report



### CONSUMER AWARENESS

- Find A Contractor online directory
- Branded PHCC outreach



### ENHANCED SERVICE GROUPS (ESG)

- Quality Service Contractors (QSC)
  - » Offers guidance, education and the resources needed to operate your business more efficiently. Business coaching, custom designed training and networking opportunities bring PHC service and repair professionals together.
  - » Annual Power Meeting
- Construction Contractors' Alliance (CCA)
  - » Provides contractors with a means to find solutions to the many issues new construction contractors face. CCA serves PHCC's plumbing and mechanical contractors specializing in residential, industrial, commercial and institutional new construction.
- Union-Affiliated Contractors (UAC)
  - » Resource for PHCC members who operate under a union, this group is focused on providing online resources and communities to offer greater assistance and communication with each other.
- PHCC–National Auxiliary
  - » Women and men with the purpose of working in partnership with the plumbing, heating and cooling industry through scholarships, education, and industry support. They are comprised of individuals who have a wide variety of backgrounds. The common denominator, however, is an interest in the P-H-C industry.



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*\*States with no PHCC chapter receive direct benefits from PHCC National only.*

# PHCC membership pays for itself. *Just plug in!*

## Member Savings and Discounts

- **Aramark:** 25% discount on uniforms.
- **Code Books:** Discounts vary by chapter.
- **ConsensusDocs:** 20% discount on subscriptions to standard construction contracts.
- **Exxon/Mobil:** 5 cent savings per gallon of gas using Fleet National card.
- **Home Depot Pro and HD Supply:** Two "Preferred Partner" programs with substantial savings for PHCC members: Home Depot Pro for retail and Home Depot Supply for wholesale.
- **Labor Unit Database:** 30-day free trial and \$100 discount off subscription renewal.
- **Market Hardware:** Free consultation and discount on web sites and marketing services.
- **Monthly Webinars:** \$360 value (\$35/ea. for non-members).
- **PHCCCONNECT Conference and Tradeshow:** \$100 discount off each member registration.
- **Solutions** magazine subscription: \$30 value
- **Time Communications:** Discounted monthly rate on call management systems.
- **Pink Callers:** Access to an administrative support solution that assigns customer service reps to support home service business remotely.
- **Plumbing and HVACR Apprentice eLearning Programs:** Discounts vary by chapter.
- **Plumbing and HVACR Textbooks:** Up to 25% discount through your chapter.
- **US Bank:** Eligible for a 15-minute consultation to discuss how your business expenses can become opportunities to increase cash flow, lengthen operating cycle, and earn more rewards.
- **Who's Who Directory:** Contact information for your fellow PHCC members across the nation. Free to PHCC members; \$75 non-member

## Resources for Members



**Plumbing and HVACR Workforce Readiness:** Online course provides individuals with an introduction to working in the plumbing-heating-cooling industry.



**TechLine:** Expert advice on code questions and clarifications.



**Safety Program Builder:** Available from Federated Insurance, allows contractors to customize efforts that illustrate your commitment to ensuring safety in your workplace.



**Overhead and Profit Calculator:** This simple software tool helps business owners calculate their real costs and find the right selling price for their company.



**PHCC Water Supply Calculator App:** Offers a single resource to determine water supply fixture units and minimum fixture branch sizes for common plumbing fixtures, typical pressure drops in water meters, equivalent lengths of fittings, and more.



**Multi-Employer 401(k) Retirement Program:** PHCC members can choose among several 401(k) retirement program options offered by Lincoln Financial Group through Certified Financial Services.



**Publications:** Members receive *Solutions* magazine, *PHCC Online* and the *PHCC Advocate* newsletter, chock full of valuable news and information to help run your business and stay current on industry legislation and regulations.

## PHCC National Membership Options

**Contractor:** A plumbing, heating, cooling/refrigeration business seeking to access the Best People and Best Practices in the industry. Plug into a powerful network of great people, valuable resources, best practices, advocacy, and education and training.

State and local dues are collected at the state level for active state PHCC chapters. This is a federation model membership organization. If not state chapter, this is the only amount you owe annually. Visit [phccweb.org/chapters/](http://phccweb.org/chapters/) to find your state chapter.

**\$538 annually**

**\$269 annually** (new member, 1st year\*)

**\$403.50 annually** (new member, 2nd year\*)

*Note: State and local dues where applicable. You must be a member of PHCC National to belong to any state or local PHCC.*

**Industry Associate:** Business that support the plumbing, heating, cooling/refrigeration contracting industry. Gain visibility among leading p-h-c contractors around the country. Membership, advertising and sponsorship opportunities will be offered to access the decision makers in our industry. Manufacturers, distributors and vendors encompass this membership group.  
**\$2,000 annually\*\***

**Educational Associate:** An instructor teaching in a plumbing and or HVACR program.  
**\$29 annually\*\***

**Quality Service Contractor:**  
**\$10,200 annually** (Premium Coaching)  
**\$4,200 annually** (Pro Coaching )  
**\$4,052 annually** (Associate)

*An active PHCC national Contractor or Associate membership is required.*

**Union-Affiliated Contractors:**  
**\$240 annually\*\***

**National Auxiliary:**  
**\$100 annually\*\***  
**\$50 annually** (Senior 65+)

**Retired:** \$33 annually\*\*

**Student/Apprentice:** Actively enrolled in a plumbing and/or HVACR program/school.  
**Free**

**CONTACT US:** 800-533-7694 | [membership@naphcc.org](mailto:membership@naphcc.org) | [phccweb.org](http://phccweb.org) | [phccfoundation.org](http://phccfoundation.org)



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Plumbing-Heating-Cooling Contractors-National Association

Additional benefits and savings available through PHCC's state and local chapters.

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# ILLINOIS CONSTRUCTION CONTRACTOR CONTINUES TO IGNORE DEADLY FALL HAZARDS

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A Roselle, Illinois contractor's history of violating federal safety standards and ignoring safety citations and penalties – and a willingness to expose its workers to serious injuries or worse – continues, as federal inspectors found during their Nov. 8, 2021, investigation at a Park Ridge residential construction site.

Currently, Emerald Inc. owes the U.S. Department of Labor's Occupational Safety and Health Administration more than \$378,561 in penalties from six previous inspections dating back to 2018. In addition, the company has not responded to citations issued by OSHA in 2018, 2020 and 2021. The unpaid penalties have been referred for debt collection.

"Emerald Inc. continues to put its workers at risk of the construction industry's most cited safety hazard – a fall from heights – which can leave workers with serious debilitating injuries or worse," explained OSHA Chicago North Area Director Angeline Loftus in Des Plaines, Illinois. "The company's disregard of federal safety standards and willingness to gamble with its workers' lives is disturbing. OSHA will continue to cite the company for its violations and hold them legally responsible for the dangerous risks they are taking."

In the agency's most recent investigation, an OSHA inspector found Emerald exposing a foreman and a roofer to deadly fall hazards as they worked at heights of up to 22 feet above the ground with inadequate fall protection. The investigation determined Emerald had failed to equip workers with adequate fall protection equipment and did not train workers on the proper use of powered industrial vehicles, ensure the use of head and eye

protection and allowed workers to use ladders improperly.

As a result of the Park Ridge investigation, OSHA issued Emerald Inc. one willful and five repeat citations, and proposed additional penalties of \$263,226.

In late 2021, the Bureau of Labor Statistics reported that 351 of the 1,008 construction workers who died on the job, were deaths related to falls from elevation.

OSHA's stop falls website offers safety information and video presentations in English and Spanish to teach workers about hazards and proper safety procedures. Learn more about OSHA's annual National Safety Stand-Down to Prevent Falls at [osha.gov](https://www.osha.gov).

The company has 15 business days from receipt of its citations and penalties to comply, request an informal conference with each of OSHA's area directors, or contest the findings before the independent Occupational Safety and Health Review Commission.

**Learn more  
about at  
[www.osha.gov](https://www.osha.gov).**



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- Claims Management
- Employment Practices Risk Management
- Managing Your Workers Compensation
- Risk Managing Your Drivers

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## CONNECT

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[Register Here](#) for this session. If you have questions regarding the event or the registration process, please feel free to contact Amber Willert at Federated at 507.455.5958 or email [DRM@fedins.com](mailto:DRM@fedins.com).

Registration deadline: Friday, July 1, 2022.

**One (1) Registration per company.**  
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# SIX CARDINAL RULES OF CUSTOMER SERVICE

by Nancy Friedman

Communication and customer service expert Nancy Friedman, The Telephone Doctor, is the founder and chairman of Telephone Doctor Customer Service Training. You can reach her directly at [nancyf@telephonedoctor.com](mailto:nancyf@telephonedoctor.com); through the website at [www.nancyfriedman.com](http://www.nancyfriedman.com), where you can sign up for her newsletters; or call/text directly at 314-276-1012 central time.

## Cardinal Rule #1 – People Before Paperwork

When someone walks into your place of business, or calls you while you're working on something, drop everything for that person. Remember, paper can wait, people should not.

## Cardinal Rule #2 – Rushing Threatens Customers

Sure, you may understand something quick, but rushing the customer along will only lead to them feeling intimidated. Remember, speed is not success! Take your time with each contact.

## Cardinal Rule #3 – Company Jargon

Ever get a report from a company and not understand it? Some companies have jargon that makes the CIA envious. Be very careful not to use your own company jargon on your customers. You and your employees may understand it, but the customer may not. And you'll only cause lots of unnecessary confusion.

## Cardinal Rule #4 – Don't Be Too Busy to Be Nice

Hey, everyone's busy! That's what it's all about. Being busy does not give you carte blanche to be rude. Remember, you meet the same people coming down, as you do going up. (What's worse than being busy? NOT being busy.)

## Cardinal Rule #5 – “Uh huh” is not ‘Thank You’ — “There ya go” is not ‘You're Welcome’

Remember ‘Thank you’ and ‘You're welcome’ are beautiful words. The customer cannot hear them too often. And, if you're telling your customers to “have a nice day,” please say it with meaning! I recently had a checkout clerk tell the FLOOR to have a nice day. Make eye contact when you're saying something nice.

## Cardinal Rule #6 – Be Friendly BEFORE You Know Who It Is

The Telephone Doctor motto is: Smile BEFORE you know who it is. The customer needs to know you want to work with them, no matter who they are. Often, it's way too late to smile and be friendly after you know who it is.

**When all else fails, repeat #6.** 📞



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# TORNADO PREPAREDNESS AND RESPONSE

From OSHA

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Preparedness involves a continuous process of planning, equipping, training and exercising. Planning for tornadoes requires identifying a place to take shelter, being familiar with and monitoring your community's warning system, and establishing procedures to account for individuals in the building. Employers may need to obtain additional equipment and/or resources (e.g. Emergency Supply Kits) identified in the plan. In addition, workers need to be trained and plans need to be practiced to ensure that personnel are familiar with what to do in the event of a tornado.

## Planning

### *Identifying Shelter Locations*

An underground area, such as a basement or storm cellar, provides the best protection from a tornado. If an underground shelter is unavailable, consider the following:

- Seek a small interior room or hallway on the lowest floor possible
- Stay away from doors, windows, and outside walls
- Stay in the center of the room, and avoid corners because they attract debris
- Rooms constructed with reinforced concrete, brick or block with no windows and a heavy concrete floor or roof system overhead
- *Avoid* auditoriums, cafeterias and gymnasiums that have flat, wide-span roofs.

Personnel should also be aware of what to do if caught outdoors when a tornado is threatening. Seek shelter in a basement or a sturdy building. If one is not within walking distance, try to drive in a vehicle, using a seat belt, to the nearest shelter. If flying debris is encountered while in a vehicle, there are two options: 1) staying in the vehicle with the seat belt on, keeping your head below the windows and covering it with your hands or a blanket, 2) if there is an area which is noticeable lower than the roadway, lie in that area and cover your head with your hands.

### *Accountability procedures*

The following steps are recommended to help ensure the safety of personnel if a tornado occurs:

Some businesses are required to have an Emergency Action Plan meeting the requirements under 29 CFR 1910.38, see Evacuation Plans and Procedures eTool for more information. Though Emergency Action Plans primarily involve evacuations, emergency planning for tornadoes involve identifying safe places of refuge for workers to go to in the event of tornadoes.

Employers whose workers will be involved in emergency response operations for releases of, or substantial threats of releases of, hazardous substances regardless of the location of the hazard must comply with OSHA's Hazardous Waste Operations and Emergency Response (HAZWOPER) standard, 29 CFR 1910.120. This may

include emergency response following an earthquake. Instruction CPL 02-02-073 describes OSHA enforcement procedures under the relevant provisions of the HAZWOPER standard.

The U.S. Environmental Protection Agency (EPA) has promulgated a standard applying OSHA's HAZWOPER standard to state and local government workers in states where there is no OSHA-approved State Plan. See 40 CFR Part 311.

OSHA's HAZWOPER Safety and Health Topics page explains requirements of the OSHA HAZWOPER standard, including required worker training.

### Equipping

- Get emergency supply kits and keep them in shelter locations
  - Basic Disaster Supplies Kit
- Learn more about NOAA Weather Radio.

### Training and Exercises

- Ensure that all workers know what to do in case of an emergency.
- Practice shelter-in-place plans on a regular basis.
- Update plans and procedures based on lessons learned from exercises.

For more information, see the preparedness guide developed by NOAA, FEMA and the American Red Cross.

### Additional guidance on emergency plans:

- Tornadoes: Being Prepared. Centers for Disease Control and Prevention (CDC)
- Tornadoes. Ready.gov - Federal Emergency Management Agency (FEMA)

### Warning Systems

***Tornado Watch*** - Tornadoes are likely to occur in the watch area. Be ready to act quickly and take shelter, and check supply kits. Monitor radio and television stations for more information.

***Tornado Warning*** - Imminent threat - A tornado has been sighted in the area or has been indicated by radar. Take shelter immediately.

Your local emergency management office can provide information about your community's tornado warning system.

- Develop a system for knowing who is in the building in the event of an emergency
- Establish an alarm system to warn workers
  - Test systems frequently
  - Develop plans to communicate warnings to personnel with disabilities or who do not speak English
- Account for workers, visitors, and customers as they arrive in the shelter
  - Use a prepared roster or checklist
  - Take a head count
- Assign specific duties to workers in advance; create checklists for each specific responsibility. Designate and train workers alternates in case the assigned person is not there or is injured

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# ILLINOIS PHCC PAST PRESIDENTS

## AWARD SCHOLARSHIP

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The Illinois PHCC Past Presidents Club met on June 16th in East Peoria.

Each year the group offers scholarships to deserving students in a major relevant to our industry.

This year's recipient was Simon Baethke of Morton Grove, Illinois. He is attending Colorado State University with a major in Mechanical Engineering.

Illinois PHCC Past President John Baethke was Simon's sponsor.

Best Wishes to Simon in his collegiate future.

*Representing the Past Presidents, Tammy Rich Stimson announces this year's scholarship winner.*



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## ILLINOIS AUXILIARY ELECTS OFFICERS

At its annual meeting held June 17th at the Par-a-Dice Hotel in East Peoria, the Illinois PHCC Auxiliary elected the following officers for the coming year: Cathy McCarthy, President; Gail McWilliams, Vice President; Jenny Dippel, Secretary; and Becky Davis, Treasurer.



*Past President Gail McWilliams (R) places the President's Pin on newly elected President, Cathy McCarthy.*

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## ILLINOIS AUXILIARY HOLDS AUCTION

As a part of the June 16th Illinois PHCC Installation Event held in East Peoria, Illinois, the Auxiliary held its ever popular silent auction. Approximately \$1500 was raised for Auxiliary scholarship and industry promotion projects.



Thank you to everyone who donated the variety of items for the auction, and to those who bid and bought them.



# Auxiliary



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**Questions? Contact the Illinois PHCC at [bev@ilphcc.com](mailto:bev@ilphcc.com) or [shelly@ilphcc.com](mailto:shelly@ilphcc.com)**

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Please Note: Dues, contributions or gifts to PHCC are not deductible as charitable contributions. However they may be tax deductible as ordinary and necessary business expenses.

As per the Revenue Reconciliation Act of 1993, 5% of the Illinois PHCC and 5% of PHCC-NA dues are attributable to lobbying expense and are not deductible as an ordinary and necessary business expense.

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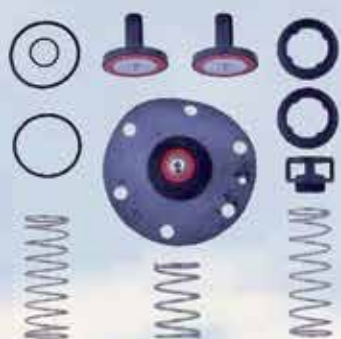


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